AVAYA Learning

Free/Complementary Training for Customers/Partners from Avaya Learning:

Name	Code	Format	Direct URL/Launch Class
Cloud Fundamentals	60010W	25 minutes WBT	www.avaya.com/cloud-fundamentals
Unified Communication Fundamentals	60020W	15 minutes WBT	www.avaya.com/UC-fundamentals
Avaya Contact Center Fundamentals	60030W	15 minutes WBT	www.avaya.com/CC-fundamentals
Device Fundamentals	60050W	6 minutes WBT	www.avaya.com/device-fundamentals
Fundamentals for Avaya Cloud Solutions	60011W	15 minutes WBT	www.avaya.com/Avaya-cloud-Fundamentals
Fundamentals for Avaya Unified Communications	60021W	10 minutes WBT	www.avaya.com/Avaya-UC-Fundamentals
Fundamentals for Avaya Contact Center Solutions	60031W	10 minutes WBT	www.avaya.com/Avaya-CC-solutions-Fundamentals
Avaya Workforce Optimization Select Fundamentals	25160W	.5 Hour WBT	www.avaya.com/awfos-fundamentals
Session Border Controller for Enterprise Fundamentals	26160W	.5 Hour WBT	www.avaya.com/ASBC-fundamentals
Avaya Aura® Call Center Elite Fundamentals	24160W	.5 Hour WBT	www.avaya.com/AACCE-fundamentals
Avaya Oceana® Fundamentals	21160W	.5 Hour WBT	www.avaya.com/oceanafundamentals
Avaya IX™ Workplace Fundamentals	22160W	0.75 Hour WBT	www.avaya.com/EquinoxFundamentals
Avaya Breeze ™ Fundamentals	2016W	1.5 Hour WBT	www.avaya.com/breeze-fundamentals

NOTES: For Avaya Associates to have the course listed in their Avaya completion transcripts, they would have to launch the course from Avaya Learning, using the listed course codes, and not the direct URL.

For Help or for any questions – please call one of the Global Support Numbers