

Credential Program Information



Avaya Credential Program - Lifecycle Document

Purpose

This document provides information on testing requirements for the Avaya Credentials and Life Cycle data for selected offerings.

Earn Credentials

To earn an Avaya Credential for the first time you need to meet the current credential requirements as outlined on the smart track posted on the Avaya Learning Center.

For further details on the specific program rules, renewal policy, and notifications for each credential category refer to the Policy and Procedure Document posted under the Program Information Page on the Avaya Learning Center.

Avaya Credential Category Tables

Avaya Credentials are listed in the Program Category Tables:

- Sales and Design
 - Avaya Sales Readiness Associate (ASRA)
 - Avaya Design Readiness Associate (ADRA)
- Services
 - Avaya Services Technical Associate (ASTA)
- Administrator and Developer
 - Avaya Solutions Administrator Certificate (ASAC)
 - Avaya Solutions Developer Certificate (ASDC)

The first Avaya Credential table contains current offerings, the second table contains retired credentials including former programs like Avaya Certified Implementation Specialist (ACIS), Avaya Certified Support Specialist (ACSS), Avaya Professional Sales Specialist (APSS), Avaya Professional Design Specialist (APDS), Avaya Implement Professional Specialist (AIPS), Avaya Certified Design Specialist (ACDS), Avaya Support Professional Specialist (ASPS) and Avaya Solutions User Certificate (ASUC). Retired credentials can no longer be earned or renewed. Where applicable, a cross-reference to a recommended available credential is made.

Note: Any program updates will be shown on the [Credential News](#) page.

Information in the document is presented as of **17 March 2025**.

Active Credentials

Type	Code	Credential Title	Release / Retirement Date	Latest Credential Requirements	Credential Requirement Changes / Replacement
ASRA	ASRA - 0001	Avaya Cloud Office™ Sales	Released - 2020	Online Test 46210T	N/A
ASRA	ASRA - 0011	Avaya Experience Platform™ Public Cloud Sales	Released - 17 March 2023	Online Test 41861T	N/A
ASRA	ASRA - 0012	Avaya Experience Platform™ Private Cloud/Avaya Aura® Private Cloud	Released - January 2024	Online Test 43322T	N/A
ASRA	ASRA - 0013	Avaya Midsize Solutions Sales	Released - 30 September 2024	Online Test 46152T	46151T retires on 15 November 2024
ASRA	ASRA - 0014	Avaya Portfolio Sales	Released - 30 September 2024	Online Test 4773T	47702T retires on 15 November 2024
ASRA	ASRA - 0015	Avaya Experience Platform™ Sales	Released - September 2024	Online Test 41870T	N/A
ADRA	ADRA - 0001	Avaya Cloud Office Design	Released - 2020	Online Test 64112T or 64111T (retired) or 64110T (retired)	N/A
ADRA	ADRA - 0002	AXP Public Cloud Design (formerly known as Avaya Experience Platform™ Sales)	Released - January 2022	Online Test 35220T	N/A
ADRA	ADRA - 0004	AXP Private Cloud Design	Released - January 2024	Online Test 36520T	N/A
ADRA	ADRA - 0005	AXP On-Prem (formerly Avaya Aura® CC Elite) Design	Released - January 2024	Online Test 33621T	N/A
ADRA	ADRA - 0006	AXP (On-Prem +Connect) Design	Released - October 2023	Online Test 30050T	N/A
ADRA	ADRA - 0007	Avaya Aura® Platform Design	Released - April 2024	Online Test 31812T	Exam 31861X retired 30 May 2024
ADRA	ADRA - 0008	Avaya IP Office™ Platform Design	Released - July 2024	Online Test 37611T	Exam 37820X retired 30 August 2024
ASTA	ASTA - 3000	Avaya IP Office™ Platform Technical Associate Support	Released - 03 March 2025	ASTA - 7220 + Online Test 78201T	N/A
ASTA	ASTA - 3305	Avaya Experience Portal with Proactive Outreach Manager Technical Associate Support	Released - 03 March 2025	Online Test 33140T	N/A
ASTA	ASTA - 3308	Avaya Workforce Engagement Technical Associate Support	Released - 03 March 2025	Online Test 33160T	N/A
ASTA	ASTA - 7120	Avaya Aura® Core Components Technical Associate Implement	Released - 03 March 2025	Online Test 71201T + Online Test 70390T	N/A
ASTA	ASTA - 7130	Avaya Aura® Communication Applications Technical Associate Implement	Released - 03 March 2025	Online Test 71301T	N/A
ASTA	ASTA - 7141	Avaya Meetings Server Technical Associate Implement	Released - 03 March 2025	Online Test 71402T	N/A
ASTA	ASTA - 7180	Avaya Messaging Technical Associate Support	Released - 03 March 2025	ASAC - 0033 + Online Test 71801T	N/A
ASTA	ASTA - 7220	Avaya Aura® Core Components Technical Associate Support	Released - 03 March 2025	ASTA - 7120 + Online Test 72201T	N/A

Type	Code	Credential Title	Release / Retirement Date	Latest Credential Requirements	Credential Requirement Changes / Replacement
ASTA	ASTA – 7230	Avaya Aura® Communication Applications Technical Associate Support	Released - 03 March 2025	ASTA - 7130 + Online Test 72301T	N/A
ASTA	ASTA – 7241	Avaya Meetings Server Technical Associate Support	Released - 03 March 2025	ASTA - 7141 + Online Test 72402T	N/A
ASTA	ASTA - 7392	AXP On-Prem (formerly Avaya Aura® CC Elite) Technical Associate Implement	Released - 03 March 2025	Online Test 73920T or 73920T-FR	N/A
ASTA	ASTA – 7492	AXP On-Prem (formerly Avaya Aura® CC Elite) Technical Associate Support	Released - 03 March 2025	ASTA - 7392 + ASAC – 0028 + Online Test 74920T or 74920T-FR	N/A
ASTA	ASTA - 7720	Avaya IP Office™ Platform Technical Associate Implement	Released - 03 March 2025	Online Test 77201T	N/A
ASTA	ASTA - 9030	Avaya Control Manager for Enterprise Technical Associate	Released - 17 April 2020	Online Test 77900T	N/A
ASTA	ASTA - 9040	Avaya Workforce Management Technical Associate	Released - 01 July 2019	Online Test 5304	N/A
ASTA	ASTA - 9090	Avaya Call Management System Technical Associate	Released - 06 September 2019	Online Test 70190T	N/A
ASTA	ASTA - 9170	Avaya IX™ Workplace Attendant Technical Associate	Released - 01 July 2019	Online Test 71720T	71700T retired 31 August 2020
ASAC	ASAC - 0013	Avaya IP Office™ Platform R11 Administrator	Released - 29 June 2018	Online Test 67200T	Online Test 22510T retired
ASAC	ASAC - 0018	AXP On-Prem (formerly Avaya Aura® CC Elite) Administrator	Released - 30 August 2018	Online Test 20320T	N/A
ASAC	ASAC - 0021	Avaya Call Management System Administrator	Released - 06 September 2019	Online Test 21260T	N/A
ASAC	ASAC - 0029	Avaya Control Manager Administrator	Released - 29 April 2020	Online Test 70911T	N/A
ASAC	ASAC - 0030	Avaya Cloud Office Administrator	Released - 30 September 2020	Online Test 64022T or 64021T (retired) or 64020T (retired)	N/A
ASAC	ASAC - 0032	Avaya Experience Portal Administrator	Released - 22 April 2021	Online Test 20641T	N/A
ASAC	ASAC - 0033	Avaya Messaging Administrator	Released - 27 May 2021	Online Test 60941T	replaces ASAC - 0026
ASAC	ASAC - 0035	Avaya Proactive Outreach Manager Administrator	Released - 17 September 2021	Online Test 20931T	N/A
ASAC	ASAC - 0036	AXP Public Cloud Administrator (formerly known as Avaya Experience Platform™ Administrator)	Released - 22 December 2021	Online Test 61381T or 61380T (retired)	61380T retired on 31 October 2024 but is still accepted in the program rules.
ASAC	ASAC - 0037	Avaya Aura® System Manager Administrator	Released - 28 January 2022	Online Test 61131T	N/A
ASAC	ASAC - 0038	Avaya Aura® Communication Manager Administrator	Released - 28 January 2022	Online Test 61451T	N/A
ASAC	ASAC - 0039	Avaya Session Border Controller Administrator	Released - 15 February 2022	Online Test 60662T (Under Review)	replaces ASAC - 0023
ASAC	ASAC - 0040	AXP Public Cloud - Preview Dialing Administrator (formerly known as Avaya Experience Platform™ - Preview Dialing Administrator)	Released - 08 November 2022	Online Test 60370T	N/A
ASAC	ASAC - 0042	Avaya Admin Portal Administrator	Released - 07 July 2023	Online Test 60082T	N/A
ASAC	ASAC - 0043	AXP (On-Prem +Connect) Administrator	Released - 27 October 2023	Online Test 60440T	N/A
ASDC	ASDC - 0007	Avaya Aura® Contact Center Orchestration Designer Scripting	Released - 24 April 2018	Online Test 2530T	N/A
ASDC	ASDC - 0014	AXP Public Cloud Developer (formerly known as Avaya Experience Platform™ Developer)	Released - December 2022	Online Test 61510T	N/A

Retired Credentials

Type	Code	Credential Title	Release / Retirement Date	Latest Credential Requirements	Credential Requirement Changes / Replacement
ASRA	ASRA - 0002	Avaya OneCloud™ Fundamentals for Sales	Retired - 20 November 2020	43200T	Replaced by latest APSS – 1102 & APSS –1202
ASRA	ASRA - 0003	Avaya Subscription Sales	Retired - 30 September 2023	Online Test 40580T	N/A
ASRA	ASRA - 0004	Avaya OneCloud™ CCaaS Public Sales	Retired- 30 September 2021	Online Test 43311T	Replaced by latest ASRA - 0006
ASRA	ASRA - 0005	Avaya Meetings and Workstream Collaboration Sales	Retired - 31 May 2023	Online Test 43230T	N/A
ASRA	ASRA - 0006	Avaya OneCloud™ CCaaS Public Sales	Retired - 31 March 2023	Online Test 41860T	Replaced by ASRA - 0011
ASRA	ASRA – 0007	Avaya Artificial Intelligence Sales	Retired - 30 September 2023	Online Test 40810T	N/A
ASRA	ASRA – 0008	Avaya Midsize Solutions Sales	Retired - 15 November 2024	Online Test 46151T (-BR, -CN, -DE, -ES, -FR, -IT, -JP, -KR, -RU) or 46150T (retired)	Replaced by ASRA - 0013
ASRA	ASRA – 0009	Avaya OneCloud™ Sales	Retired - 31 May 2023	Online Test 47701T	Replaced by ASRA - 0010
ASRA	ASRA - 0010	Avaya Portfolio Sales	Retired - 15 November 2024	Online Test 47702T	Replaced by ASRA - 0014
APSS	APSS - 1000	APSS - Avaya Midmarket Solutions	Retired - 28 March 2020	Online Test 4615T	Replaced by APSS - 1002 <i>Online Test 4990A retired December 14, 2018</i> <i>Online Test 4610T retired 29 June, 2018</i> <i>Online Test 4600T and 4600TCHS retired September 30, 2016</i>
APSS	APSS - 1001	APSS - Avaya Contact Center Solutions for IP Office	Retired - 31 January 2020	Online Test 4710T	No replacement. <i>Online Test 4990A retired December 14, 2018</i> <i>Online Test 4700T retired October 31, 2016</i>
APSS	APSS - 1002	Avaya Midsized Solutions	Retired - 30 September 2022	Online Test 46150T (-BR, -CN, -DE, -ES, -FR, -IT, -JP, -KR, -RU)	Replaced by ASRA - 0008
APSS	APSS - 1100	APSS - Avaya Enterprise Team Engagement Solutions	Retired - 28 March 2020	Online Test 44200T + Online Test 44210T	Replaced by APSS - 1102 <i>Online Test 4421T retired January 31, 2019. Online Test 4990A retired December 14, 2018.</i> <i>Online Test 4420T retired October 14, 2018. Online Test 4410T retired January 30, 2018</i>

Type	Code	Credential Title	Release / Retirement Date	Latest Credential Requirements	Credential Requirement Changes / Replacement
APSS	APSS - 1101	APSS - Avaya Aura® Application Server 5300	Retired - 01 September 2018	2U00177A	No replacement.
APSS	APSS - 1102	Avaya OneCloud™ UCaaS Formerly Titled "APSS - Avaya IX™ Workplace Solutions for Sales"	Retired - 30 September 2022	Online Test 44202T	Replaced by ASRA - 0009 Online Test 44201T retired 15 November 2020
APSS	APSS - 1200	APSS - Avaya Customer Engagement Solutions	Retired - 28 March 2020	Online Test 4155T + Online Test 4156T	Replaced by APSS - 1202 Online Test 4990A retired December 14, 2018 Online Test 4150T retired January 30, 2018
APSS	APSS - 1202	Avaya OneCloud™ CCaaS Formerly Titled "APSS - Avaya IX™ Contact Center Solutions"	Retired - 30 September 2022	Online Test 41551T	Replaced by ASRA - 0009 Online Test 41550T retired 15 November 2020
APSS	APSS - 1401	APSS - Avaya Video Conferencing Solutions Formerly Titled "Avaya Scopia® Solution"	Retired - 28 March 2020	Online Test 4520T	No replacement. <i>Online Test 4990A retired December 14, 2018</i> <i>Online Test 4500T and 4500TCHS retired January 30, 2017</i>
APSS	APSS - 4710	APSS - OnAvaya™ - Google™ Cloud Platform Formally titled "Engagement OnAvaya™ Google™ Cloud Platform"	Retired - 01 April 2018	(4990A or 4990ARUS) and [4720T_R (retired Feb 28/17) or 4730T]	No Replacement
APSS	APSS - 4715	APSS - Avaya Midmarket Cloud	Retired - 31 March 2020	Online Test 47150T	No replacement. <i>Online Test 4990A retired December 14, 2018</i> <i>Online Test 4715T retired</i>
APSS	APSS - 4800	APSS - Avaya Pod Fx™	Retired - 01 February 2019	Online Test 4810T	Replaced by APSS - 4801 (retired) <i>Online Test 4810T retired January 31, 2019</i> <i>Online Test 4990A retired December 14, 2018</i>
APSS	APSS - 4801	APSS - Avaya Solutions Platform Formerly Titled "Avaya Converged Platform" Formerly Titled "Avaya PodFx"	Retired - 28 March 2020	Online Test 48100T	No replacement.
APSS	APSS - 4850	APSS - Selling Avaya Support Services for Enterprise	Retired - 30 September 2020	Online Test 4850T	No Replacement. <i>Online Test 4990A retired December 14, 2018</i>
APSS	APSS - 4855	APSS - Selling Avaya Support Services for Midmarket Solutions	Retired - 30 September 2020	Online Test 4855T	No replacement. <i>Online Test 4990A retired December 14, 2018</i>
ADRA	ADRA - 0003	Avaya Meetings Server Design	Retired - 31 May 2023	Online Test 32811T	N/A

Type	Code	Credential Title	Release / Retirement Date	Latest Credential Requirements	Credential Requirement Changes / Replacement
ACDS	ACDS - 3185	ACDS - Avaya Enterprise Team Engagement Solutions Design	Retired - 27 January 2020	APDS - 3170 + Online Test 3180T + Exam 3185X	Replaced by ACDS - 3186 & ACDS - 3187
ACDS	ACDS - 3181	Avaya Breeze™ Design	Retired - 15 January 2023	Exam 31810X	Online Test 3175T + Exam 3002X retired October 2019 Online Test 4990A retired 14 December 2018
ACDS	ACDS - 3380	ACDS - Avaya Enterprise Customer Engagement Solutions Design	Retired - 27 January 2020	APDS - 3370 + Exam 3381X	Replaced by ACDS - 3381 & 3382 3380X replaced by new exam 3381X
ACDS	ACDS - 3381	Avaya Aura® Contact Center Design	Retired - 31 May 2023	Exam 33810X	N/A
ACDS	ACDS - 3480	Avaya Oceana® Solution Design	Retired - 31 May 2023	Exam 34801X	Online Test 34800T removed as requirement November 2021 Online Test 3470T removed as requirement October 2019 Online Test 4990A retired December 2018
ACDS	ACDS - 3780	ACDS - Avaya Midmarket Solutions Design	Retired - 27 January 2020	APDS - 3770 + Exam 37810X	Replaced by ACDS - 3781 <i>Exam 3781X retired</i> <i>Removed retired</i> <i>APDS - 2401</i>
ACDS	ACDS - 3782	ACDS - Avaya IP Office™ Contact Center	Retired - 31 January 2020	APDS - 3770 + Exam 3782X	No replacement. <i>Removed retired</i> <i>APDS - 2401</i>
ACDS	ACDS - 3187	Avaya Meetings Server Solution Design	Retired - 31 May 2022	Exam 31870X	Replaced by ADRA - 0003
ACDS	ACDS - 3186	Avaya Aura® Platform Design	Retired - 31 May 2024	Exam 31861X	Replaced by ADRA - 0007
ACDS	ACDS - 3781	Avaya Midsize Solutions Design	Retired - 30 August 2024	Exam 37820X	Replaced by ADRA - 0008
ACDS	ACDS - 3382	Avaya Aura® Call Center Elite Design	Retired - 28 February 2024	Exam 33820X	Replaced by ADRA - 0005

Type	Code	Credential Title	Release / Retirement Date	Latest Credential Requirements	Credential Requirement Changes / Replacement
ASTA	ASTA - 9190	Avaya IP Office™ Deployed as a Branch	Retired - 30 September 2022	Online Test 5103	No replacement.
ASTA	ASTA - 9210	ASTA - Avaya Hospitality Messaging Server 400	Retired - 01 August 2019	N/A	N/A
ASTA	ASTA - 9220	ASTA - Avaya Communication Server 1000 for Avaya Aura®	Retired - 01 August 2019	N/A	N/A
ASTA	ASTA - 9230	ASTA - Avaya Communication Server 1000 for Avaya Aura®	Retired - 01 August 2020	N/A	N/A
ASTA	ASTA - 9240	ASTA - Avaya CallPilot®	Retired - 01 August 2021	N/A	N/A
ASTA	ASTA - 9250	ASTA - Avaya CallPilot®	Retired - 01 August 2022	N/A	N/A
ASTA	ASTA - 9270	ASTA - Avaya Contact Recording and Quality Monitoring R11	Retired - 01 August 2019	N/A	N/A
ASTA	ASTA - 9290	ASTA - Avaya Scopia Solution	Retired - 28 March 2020	N/A	No replacement.
ASTA	ASTA - 9300	ASTA - Avaya Workforce Engagement Select	Inactive	N/A	N/A
ASTA	ASTA - 9310	Avaya IP Office™ Contact Center	Retired - 30 September 2022	Online Test 77560T + ACSS - 3000	N/A
ASTA	ASTA - 9400	Avaya Aura® Contact Center Implement Technical Associate	Inactive	N/A	
ASTA	ASTA - 9401	Avaya Aura® Contact Center CCT and Multimedia Implement Technical Associate	Inactive	N/A	
ASTA	ASTA - 9402	Avaya Oceana® Solution Implement Technical Associate	Inactive	N/A	
ASTA	ASTA - 9403	Avaya Aura® Contact Center Support Technical Associate	Inactive	N/A	
ASTA	ASTA - 9404	Avaya Oceana® Solution Support Technical Associate	Inactive	N/A	
ASTA	ASTA - 9405	Avaya Contact Center Select Technical Associate	Inactive	N/A	
ACIS	ACIS - 6005	ACIS - Avaya Communication Server 1000 for Avaya Aura®	Retired - 01 August 2019	Exam 7003	Replaced by ASTA - 9230* (inactive)
ACIS	ACIS - 6202	Avaya Aura® Contact Center Implement	Retirement - 31 May 2023	Exam 6210	Exam 6202 retired 30 September 2016
ACIS	ACIS - 6209	Avaya Aura® Contact Center CCT and Multimedia Implement	Retirement - 31 May 2023	Exam 6211	Exam 6209 retired 31 October 2016
ACIS	ACIS - 6303	ACIS - Avaya CallPilot®	Retired - 01 August 2019	Exam 7303	Replaced by ASTA - 9250* (inactive)
ACIS	ACIS - 7120	Avaya Aura® Core Components Implement	Retired - 28 February 2025	Exam 71201X + 70390T	Replaced by ASTA - 7120
ACIS	ACIS - 7130	Avaya Aura® Communication Applications Implement	Retired - 28 February 2025	Exam 71301X	Replaced by ASTA - 7130
ACIS	ACIS - 7140	ACIS - Avaya Equinox™ Solution with Avaya Aura® Collaboration Applications Formerly Titled "ACIS - Avaya Aura® Collaboration Applications"	Retirement - 31 July 2021	Exam 71400X (last registration date 31 July 2021) or 7141X (last registration date 30 September 2020)	Exam 7141X retired as replaced by 71400X Exam 7140X retired as replaced by 7141X

Type	Code	Credential Title	Release / Retirement Date	Latest Credential Requirements	Credential Requirement Changes / Replacement
ACIS	ACIS - 7141	Avaya Meetings Server Implement	Retired - 28 February 2025	Exam 71402X	Replaced by ASTA - 7141
ACIS	ACIS - 7190	ACIS - Avaya Enterprise Team Engagement Solutions	Retired - July 2019	ACIS - 7120 + ACIS - 7130 + ACIS - 7140	No replacement.
ACIS	ACIS - 7391	ACIS - Avaya Aura® Call Center Elite and Call Center Elite Multichannel	Retired - 30 November 2018	Exam 7391X	Replaced by ACIS - 7392
ACIS	ACIS - 7392	AXP On-Prem (formerly Avaya Aura® CC Elite) Implement	Retired - 28 February 2025	Exam 7392X	Replaced by ASTA - 7392
ACIS	ACIS - 7495	Avaya Oceana™ Solution Implement	Retired - 31 May 2023	Exam 74950X	Exam 7495X retired 31 July 2020
ACIS	ACIS - 7593	ACIS - Avaya Pod Fx™ Integration	Retired - May 2019	Exam 7593X	Replaced by ACIS - 7594 (retired)
ACIS	ACIS - 7594	Avaya Solutions Platform Implement Formerly Titled "Avaya Converged Platform" Formerly Titled "Avaya PodFx"	Retired - 28 February 2023	Exam 75940X	N/A
ACIS	ACIS - 7720	Avaya IP Office™ Platform Implement	Retired - 28 February 2025	Exam 77201X	Replaced by ASTA - 7720
ACIS	ACIS - 7750	ACIS - Avaya IP Office™ Contact Center	Retired - 30 September 2020	[AIPS-4000 (retired) or ACIS - 7720] + Exam 7750X	Removed Exam 3782X as a requirement
ACSS	ACSS - 3000	Avaya IP Office Platform Support	Retired - 28 February 2025	ACIS - 7720 + Exam 78201X	Replaced by ASTA - 3000
ACSS	ACSS - 3103	ACSS - Avaya Scopia® Solution	Retired - 30 April 2018	Exam 3108	Replaced by ASPS - 5108 (retired)
ACSS	ACSS - 3105	ACSS - Avaya Communication Server 1000 for Avaya Aura®	Retired - 01 August 2019	ACIS - 6005 + Exam 7004	Replaced by ASTA - 9220* (inactive)
ACSS	ACSS - 3200	ACSS - Avaya Modular Messaging with Avaya Message Store	Retired - 01 August 2019	Exam 3200	Replaced by ASTA - 9200* (inactive)
ACSS	ACSS - 3205	ACSS - Avaya CallPilot®	Retired - 01 August 2019	ACIS - 6303 + Exam 7304	Replaced by ASTA - 9240* (inactive)
ACSS	ACSS - 3300	Avaya Aura® Contact Center Support	Retired - 31 May 2023	ACIS - 6202 + ACIS - 6209 + Exam 3312 + Exam 3313	Exam 3300 + Exam 3301 retired 30 September 2016
ACSS	ACSS - 3305	Avaya Aura® Experience Portal with Proactive Outreach Manager Support	Retired - 28 February 2025	Exam 33140X	Replaced by ASTA - 3305
ACSS	ACSS - 3306	ACSS - Avaya Contact Recording and Avaya Quality Monitoring R11	Retired - 31 December 2014 (auto-renewed)	December 31, 2014	Replaced by ASTA - 9270* (inactive)

Type	Code	Credential Title	Release / Retirement Date	Latest Credential Requirements	Credential Requirement Changes / Replacement
ACSS	ACSS - 3308	Avaya Workforce Engagement Support Formerly titled "ACSS - Avaya Contact Recording and Avaya Quality Monitoring" Formerly released with release reference in the title.	Retired - 28 February 2025	Exam 33160X	Replaced by ASTA - 3308
ACSS	ACSS - 3310	ACSS - Avaya Interaction Center and Avaya Operational Analyst	Retired - 01 August 2019	Exam 3310	Replaced by ASTA - 9070
ACSS	ACSS - 7180	Avaya Messaging Support	Retired - 28 February 2025	Exam 71801X + Online Test 60941T	Replaced by ASTA-7180
ACSS	ACSS - 7220	Avaya Aura® Core Components Support	Retired - 28 February 2025	ACIS - 7120 + Exam 72201X	Replaced by ASTA-7220
ACSS	ACSS - 7230	Avaya Aura® Communication Applications Support	Retired - 28 February 2025	ACIS - 7130 + Exam 72301X	Replaced by ASTA-7230
ACSS	ACSS - 7240	ACSS - Avaya Equinox™ Solution with Avaya Aura® Collaboration Applications Formerly Titled "ACSS - Avaya Aura® Collaboration Applications"	Retirement - 31 July 2021 Released - 21 December 2016	ACIS - 7140 + (Exam 72400X [last registration date 31 July 2021]) or 7241X [last registration date 30 September 2020])	Exam 7241X retired as replaced by 72400X Exam 72400X retired as replaced by 7241X
ACSS	ACSS - 7241	Avaya Meetings Server Support	Retired - 28 February 2025	[ACIS - 7141 or ACIS - 7140 (retires 31 July 2021)] + 72402X	Replaced by ASTA-7241
ACSS	ACSS - 7290	ACSS - Avaya Enterprise Team Engagement Solutions	Retired - July 2019	ACSS - 7220 + ACSS - 7230 + ACSS - 7240	No Replacement
ACSS	ACSS - 7491	ACSS - Avaya Aura® Call Center Elite and Call Center Elite Multichannel	Retired - 30 November 2018	Exam 7491X	Replaced by ACSS - 7492
ACSS	ACSS - 7492	AXP On-Prem (formerly Avaya Aura® CC Elite) Support	Retired - 28 February 2025	ACIS - 7392 + Online Test 61451T or 61451TFR+ Exam 7492X	Replaced by ASTA-7492
ACSS	ACSS - 7497	Avaya Oceana™ Solutions Support	Retired - 31 May 2023	ACIS - 7495 + Exam 74970X	Exam 7497X retired 31 July 2020
ACSS	ACSS - 7498	Avaya Analytics™ Support Formerly Titled "Avaya Oceanalytics™ Insights"	Retired - 15 December 2022	Exam 7498X	N/A
ACSS	ACSS - 7693	ACSS - Avaya PodFx Solution	Retired - May 2019	ACIS - 7593 and Exam 7693X	Replaced by ACIS - 7694 (retired)
ACSS	ACSS - 7694	Avaya Solutions Platform Support Formerly Titled "Avaya Converged Platform" Formerly Titled "Avaya PodFx"	Retired - 28 February 2023	ACIS - 7594 + Exam 76940X	N/A
ACSS	ACSS - 7850	ACSS Workforce Optimization Select for Midmarket	Retired - 30 September 2020	Exam 7765X + Online Test 7850T	No replacement.

Type	Code	Credential Title	Release / Retirement Date	Latest Credential Requirements	Credential Requirement Changes / Replacement
ACSS	ACSS - 7860	ACSS Workforce Optimization Select for Enterprise	Retired - 30 September 2020	Exam 7765X + Online Test 7860T	No replacement.
ACSS	ACSS - 7894	ACSS - Avaya IP Office™ Contact Center	Retired - 30 September 2020	ACIS - 7750 + ACSS - 3000 [includes exam 78200X + [AIPS-4000 (retired) or ACIS - 7720]]	Replaced by ASTA - 9310.
ACSS	ACSS - 7895	Avaya Contact Center Select Support	Retired - 31 May 2023	[AIPS-4000 (retired) or ACIS - 7720] + 78950X	N/A
ASAC	ASAC - 0001	Administering Avaya Aura® System Manager R7	Retired - 14 November 2018	Online Test 2103T	N/A
ASAC	ASAC - 0002	Avaya Aura® Communication Manager Administration	Retired - 05 December 2018	Online Test 2145T	N/A
ASAC	ASAC - 0003	Avaya Equinox™ Conferencing Solution R9 Administrator	Retired - 31 May 2023	Online Test 2038T	N/A
ASAC	ASAC - 0004	Avaya Aura® Messaging Administration	Retired - 30 June 2021	Online Test 2155T	N/A
ASAC	ASAC - 0005	Avaya Oceana™ R3 Administrator	Retired - 31 May 2023	Online Test 2430T	N/A
ASAC	ASAC - 0006	Avaya Aura® Experience Portal Administration	Retired - 22 April 2021	Online Test 2064T	Replaced by ASAC - 0032
ASAC	ASAC - 0007	Administering Avaya IP Office™ Platform R10	Retired - 27 September 2018	Online Test 2251T	N/A
ASAC	ASAC - 0008	Administering Avaya IP Office™ Contact Center R10	Retired - 09 May 2020	Online Test 2261T	N/A
ASAC	ASAC - 0009	Administering Avaya Contact Center Select R10	Retired - May 20	Online Test 2271T	Replaced by ASAC - 0028
ASAC	ASAC - 0010	Administering Avaya Oceanalytics™ R3	Retired - 14 November 2018	Online Test 2431T	N/A
ASAC	ASAC - 0011	Administering Avaya Aura® Call Center Elite R7	Retired - 14 November 2018	Online Test 2032T	N/A
ASAC	ASAC - 0012	Administering Avaya Control Manager R8	Retired - 29 April 2020	Online Test 7091T	Replaced by ASAC - 0029
ASAC	ASAC - 0014	Avaya Workforce Optimization Select R5 Administrator	Retired - 31 December 2023	Online Test 20840T	Online Test 2074T retired
ASAC	ASAC - 0015	Administering Avaya Session Border Controller R7	Retired - 03 May 2019	Online Test 2066T	N/A
ASAC	ASAC - 0016	Administering Avaya Officelinx R10	Retired - 31 January 2020	Online Test 2094T	N/A
ASAC	ASAC - 0017	Administering Avaya Proactive Outreach Manager	Retired - 15 October 2021	Online Test 20930T	Replaced by ASAC - 0035
ASAC	ASAC - 0019	Administering Avaya Aura® System Manager - R8	Retired - 14 February 2022	Online Test 20130T	Replaced by ASAC - 0037
ASAC	ASAC - 0020	Administering Avaya Aura® Communication Manager	Retired - 31 January 2022	Online Test 21450T	Replaced by ASAC - 0038
ASAC	ASAC - 0022	Administering Avaya Analytics™ for Avaya Oceana®	Retired - 11 January 2022	Online Test 24310T	Replaced by ASAC - 0031
ASAC	ASAC - 0023	Administering Avaya Session Border Controller R8	Retired - 02 March 2022	Online Test 20660T	Replaced by ASAC - 0039
ASAC	ASAC - 0024	Avaya Aura® Contact Center R7 Administrator	Retired - 31 May 2023	Online Test 21190T	N/A
ASAC	ASAC - 0026	Avaya IX Messaging Administration	Retired - 30 June 2021	Online Test 60940T	Replaced by ASAC - 0033
ASAC	ASAC - 0028	Avaya Contact Center Select R7 Administrator	Retired - 31 May 2023	Online Test 22710T	N/A
ASAC	ASAC - 0031	Avaya Analytics™ R4 for Oceana® Administrator	Retired - 31 May 2023	Online Test 24380T	N/A
ASAC	ASAC - 0034	Avaya OneCloud™ CCaaS Public Multichannel Administrator	Retired - 28 February 2023	Online Test 21410T	N/A

Type	Code	Credential Title	Release / Retirement Date	Latest Credential Requirements	Credential Requirement Changes / Replacement
ASDC	ASDC - 0001	Programming Avaya Breeze™ Snap-ins using Java SDK Breeze	Retired - 09 May 2020	Online Test 2024T	N/A
ASDC	ASDC - 0002	Creating Avaya Breeze™ Snap-ins using Engagement Designer	Retired - 27 September 2018	Online Test 2025T	N/A
ASDC	ASDC - 0003	Programming Avaya Breeze™ R3 Client SDK - Android and Windows	Retired - 05 November 2018	Online Test 2026T	N/A
ASDC	ASDC - 0004	Programming Avaya Breeze™ R3 Client SDK - iOS and MacOS	Retired - 05 November 2018	Online Test 2027T	N/A
ASDC	ASDC - 0005	Developing Advanced Avaya Breeze™ R3 Snap-ins using Engagement Designer	Retired - 27 September 2018	Online Test 2035T	N/A
ASDC	ASDC - 0006	Avaya Aura® Orchestration Designer for Self Service	Retired - 11 January 2022	Online Test 2510T	Replaced by ASDC - 0013
ASDC	ASDC - 0008	Programming Avaya Breeze® R3 Snap-ins using Engagement Designer	Retired - 09 May 2020	Online Test 20250T	Replaced by ASDC - 0011
ASDC	ASDC - 0009	Avaya Oceana™ for Developers	Retired - 31 July 2023	Online Test 24100T	N/A
ASDC	ASDC - 0010	Avaya Workspaces® Framework	Retired - 31 July 2023	Online Test 24150T	N/A
ASDC	ASDC - 0011	Creating Avaya Breeze™ Workflows using Engagement Designer	Retired - 31 January 2022	Online Test 20251T	N/A
ASDC	ASDC - 0012	Programming Avaya Breeze Platform Snap-ins using Java SDK	Retired - 31 January 2022	Online Test 20241T	N/A
ASDC	ASDC - 0013	Avaya Self-Service Apps with Avaya Orchestration Designer R8 Developer	Retired - 31 May 2023	Online Test 25101T	N/A
APDS	APDS - 2301	APDS - Avaya Video Conferencing Solutions Formerly Titled "Avaya Scopia® Solution"	Retired - 28 March 2020	Online Test 3271T	No replacement. <i>Online Test 4990A retired December 14, 2018</i> <i>Online Test 3270T retired January 30, 2017</i> <i>3V00290A and 3V00291A retired September 30, 2016</i>
APDS	APDS - 3170	APDS - Avaya Enterprise Team Engagement Solutions	Retired - 28 March 2020	Online Tests 3171T + Online Test 3175T	No replacement. <i>Online Test 4990A retired December 14, 2018</i> <i>Online Test 3170T and 3170TCHS retired January 30, 2017</i>

Type	Code	Credential Title	Release / Retirement Date	Latest Credential Requirements	Credential Requirement Changes / Replacement
APDS	APDS - 3370	APDS - Avaya Customer Engagement Solutions	Retired - 28 March 2020	Online Test 3371T + Online Test 3470T	Online Test 4990A retired December 14, 2018 Online Test 3370T retired October 31, 2016
APDS	APDS - 3670	APDS - Avaya Pod Fx™	Retired - 29 March 2019	Online Test 3671T and Online Test 4990A	Replaced by APDS - 3671 (retired)
APDS	APDS - 3671	APDS - Avaya Solutions Platform Formerly Titled "Avaya Converged Platform" Formerly Titled "Avaya PodFx"	Retired - 28 March 2020	Online Test 36720T	No replacement.
APDS	APDS - 3770	APDS - Avaya Midmarket Solutions	Retired - 28 March 2020	Online Test 3771T	No replacement. <i>Online Test 4990A retired December 14, 2018</i> <i>Online Test 3770T retired January 30, 2017</i>
AIPS	AIPS - 4000	AIPS - Avaya IP Office™ Platform	Retired - 28 March 2020	Online Test 77200T	Replaced by ACIS - 7720 <i>Online Test 7720T retired December 2018</i>
AIPS	AIPS - 4102	AIPS - Avaya Aura® Application Server 5300 R3	Retired - 01 September 2018	ASPS - 5400 and 0U00122A	No Replacement
AIPS	AIPS - 4103	AIPS - Agile Communication Environment™ Core	Retired - 01 August 2019	Online Test 4103	No Replacement
AIPS	AIPS - 4302	AIPS - Avaya Aura® Call Center Elite Multichannel	Retired - 30 January 2017	Online Test 4302	Replaced by ASPS - 5308 (retired) & ACIS - 7391 (retired)
AIPS	AIPS - 4303	AIPS - Avaya Control Manager Instance Management for Cloud Service Providers Formerly Titled "Avaya Control Manager for Cloud Service Providers"	Retired - 01 August 2019	Online Test 2092T	Replaced by ASTA - 9020
ASPS	ASPS - 5000	ASPS - Avaya Contact Center Select	Retired - 28 March 2020	(ACSS-3000 or AIPS-4000) + Online Test 5003	Replaced by ACSS - 7895
ASPS	ASPS - 5004	ASPS - Avaya Session Border Controller for Midmarket Solutions	Retired - 01 July 2019	Online Test 70800T	Replaced by ASTA - 9110 <i>7080T retired and replaced by 70800T</i>
ASPS	ASPS - 5005	ASPS - Avaya Equinox™ for Midmarket Solutions	Retired - 01 July 2019	Online Test 7012T	Replaced by ASTA - 9120
ASPS	ASPS - 5102	ASPS - Avaya Video Conferencing Endpoints Formerly Titled "Avaya Scopia® Endpoints"	Retired - 01 August 2019	Online Test 7160T	Replaced by ASTA - 9130 (retired) <i>Online Test 5102, Retired July 15, 2018</i>
ASPS	ASPS - 5103	ASPS - Avaya IP Office™ Deployed as a Branch	Retired - 01 August 2019	Online Test 5103	Replaced by ASTA - 9190
ASPS	ASPS - 5105	ASPS - Avaya Breeze™ Formerly Titled "Collaboration Environment"	Retired - 01 August 2019	Online Test 5105	No replacement.
ASPS	ASPS - 5107	ASPS - Avaya Session Border Controller for Enterprise Platform Independent	Retired - 01 August 2019	Online Test 20800T	Replaced by ASTA - 9140 <i>Online Test 2080T retired as being replaced by 20800T</i>
ASPS	ASPS - 5108	ASPS - Avaya Equinox™ Over the Top	Retired - 01 August 2019	Online Test 7150T	Replaced by ASTA - 9150

Type	Code	Credential Title	Release / Retirement Date	Latest Credential Requirements	Credential Requirement Changes / Replacement
ASPS	ASPS - 5109	ASPS - Avaya Officelinx	Retired - 01 August 2019	Online Test 2094T + Online Test 2096T	Replaced by ASTA - 9160 (retired)
ASPS	ASPS - 5110	ASPS - Avaya Equinox™ Attendant	Retired - 01 August 2019	Online Test 71700T	Replaced by ASTA - 9170
ASPS	ASPS - 5200	ASPS - Avaya Message Networking	Retired - 01 August 2019	Online Test ATI02046AEN	No Replacement
ASPS	ASPS - 5201	ASPS - Avaya Modular Messaging with Microsoft Exchange	Retired - 01 August 2019	Online Test 5201	Replaced by ASTA - 9200* (inactive)
ASPS	ASPS - 5202	ASPS - Avaya one-X® Speech	Retired - 01 August 2019	Online Test ATI02056AEN	No Replacement
ASPS	ASPS - 5203	ASPS - Avaya Hospitality Messaging Server 400	Retired - 01 August 2019	Online Test 0M00135A	Replaced by ASTA - 9210* (inactive)
ASPS	ASPS - 5300	ASPS - Avaya Control Manager	Retired - 29 May 2020	Online Test 5306	Replaced by ASTA - 9030 Online Test 5300 Retired February 28, 2018
ASPS	ASPS - 5301	ASPS - Avaya Proactive Contact	Retired - 01 August 2019	Online Test 5301	Replaced by ASTA - 9080
ASPS	ASPS - 5302	ASPS - Avaya Workforce Management	Retired - 01 August 2019	Online Test 5304	Replaced by ASTA - 9040 Online Test 5302 retired May 31, 2016
ASPS	ASPS - 5303	ASPS - Avaya Call Management System	Retired - 01 October 2019	Online Test 5303	Replaced by ASTA - 9090
ASPS	ASPS - 5305	ASPS - Avaya ANAV	Retired - 30 June 2018	Online Test 5305	No Replacement
ASPS	ASPS - 5307	ASPS - Avaya Control Manager for Cloud Service Providers	Retired - 01 August 2019	Online Test 5307T	Replaced by ASTA - 9050
ASPS	ASPS - 5308	ASPS - Avaya Aura® Call Center Elite Multichannel	Retired - 01 August 2019	Online Test 74700T	Replaced by ASTA - 9060
ASUC	ASUC - 0001	AXP Public Cloud Agents (formerly known as Avaya Experience Platform™ for Agents)	Retired - 14 February 2025	Online Test 62420T	Training content remained available on the Avaya Learning Center; however, the ASUC credentials and digital badges have been retired, they no longer can be obtained.
ASUC	ASUC - 0101	AXP Public Cloud Supervisors (formerly known as Avaya Experience Platform™ for Supervisors)	Retired - 14 February 2025	Online Test 62520T	
ASUC	ASUC - 0002	AXP (On-Prem +Connect) Agents	Retired - 14 February 2025	Online Test 60450T	
ASUC	ASUC - 0102	AXP (On-Prem +Connect) Supervisors	Retired - 14 February 2025	Online Test 60470T	

For further information please refer to the [Avaya Credential Program](#) and associated smart track on the Avaya Learning Center (www.avaya-learning.com) and/or to this document to identify test and exam requirements for the recommended Avaya Credential as of the date this document was published.

Questions?

For any other questions or feedback, please contact the [Global Support Numbers](#).