

Avaya Certified Design Specialist (ACDS) Credential Re-launches With Focus On Avaya Engagement Solutions

Overview

Avaya Learning is pleased to announce the re-launch of the Avaya Certified Design Specialist (ACDS) credential to provide the Avaya Sales Engineer (SE) community a growth path to mastery in Avaya Engagement Solutions.

Avaya Certified Design Specialist (ACDS) Curriculum

Avaya Certified Design Specialist (ACDS) curriculum for Avaya Engagement Solutions instills a common methodology and approach to solution design across the entire Avaya SE community - Avaya Associates and Business Partners. Building upon the foundation established with the Avaya Professional Design Specialist (APDS) curriculum, students completing the ACDS curriculum will be able to design solutions that are less likely to require re-design.

Delivered in a classroom setting, the new ACDS curriculum consists of a combination of instructor lectures followed by interactive group work for the design exercises. Participants learn the most important design considerations for a solution and how to use a common methodology to create a solution design based on a customer scenario.

All course and content structure for Avaya Engagement Solutions Design curriculum is co-authored by Avaya Learning and Avaya Professional Services. Curriculum content is based on real customer scenarios and needs. All scenarios end in a defined architecture (inclusive of BOM).

- APDS curriculum focuses on components of the Avaya Engagement Solution portfolios and introduces customer field studies.
- ACDS curriculum is leader-led and focuses on information discovery, designing a solution, and formatting the information for presentation aspects of the Sales Engineer's job function.

In addition to traditional delivery, Avaya Engagement Solutions Design curriculum will be available through the Avaya Learning Virtual Campus. Additional details on Knowledge Access and Knowledge Collection Access offers for Avaya Engagement Solutions Design curriculum will be announced as they become available.

Avaya Certified Design Specialist (ACDS) Credential Portfolio

Avaya Certified Design Specialist (ACDS) credentials are supported by proctored exams available through Pearson VUE Testing Centers, www.vue.com/avaya and are valid for two years. To obtain an ACDS credential individuals need to hold the relevant APDS credential and successfully complete the proctored exam noted on the credential map.

The following Avaya Certified Design Specialist (ACDS) credentials will launch in a phased approach as curriculum pilots are completed.

ACDS Credential	Curriculum Available	Proctored Exam Available	Credential Deployed
ACDS – Avaya Fabric Networking Solutions Design (ACDS - 3580)	Available Now	Available Now	Released
ACDS – Avaya Mobility Networking Solutions Design (ACDS - 3581)	Available Now	Available Now	Released
ACDS – Avaya Midmarket Solutions Design (ACDS - 3780)	Available Now	Available Now	Released
ACDS – Avaya Enterprise Team Engagement Solutions Design (ACDS - 3185)	Available Now	Available Now	Released
ACDS – Avaya Enterprise Customer Engagement Solutions Design (ACDS - 3380)	Q2CY2016	Q2CY2016	Q2CY2016

Credential curriculum maps will be located on the [Avaya Professional Credential Program](#) site and in the [Learning Catalog](#) located on the [Avaya Learning Center](#).

Additional announcements for each ACDS credential outlining the credential requirements, recommended curriculum and availability will be announced as content becomes available.

Channel Partner Note

As the Avaya Certified Design Specialist Certification credential rolls out, the ACDS is planned for inclusion in the Avaya Connect Program. Details will be published through Avaya Connect program materials published on the Avaya Partner Portal, and through other communications such as Avaya Partner News.

Questions?

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