

Avaya Learning Services



Avaya Learning releases new Avaya Certification for Avaya IX Messaging

Overview

Avaya Learning is pleased to announce the availability of a new Avaya Certified Support Specialist (ACSS) Certification. The new ACSS – 7180 Avaya IX Messaging releases with a new Avaya proctored exam hosted by our partner Pearson VUE and recommended associated courseware and testing available today on the Avaya Learning Center (www.avaya-learning.com).

Credential Requirements

The ACSS – 7180 Avaya IX Messaging certification is developed for students responsible for implementing and maintaining the Avaya IX Messaging Solution. Earning the ACSS – IX Messaging certification requires successful completion of passing the following:

- (1) 71800X Avaya IX Messaging Implementation and Maintenance exam (target release date February 2020)

and

- (2) 60940T Administering Avaya IX Messaging R10 Online Test (available now)

To prepare towards earning the certification please visit the smart track posted on the Avaya Learning Center.

Available Curriculum

The associated courseware for the ACSS – 7180 Avaya IX Messaging is available now. Please visit the Avaya Learning Center (www.avaya-learning.com) for further details on course description, registration and the associated smart track.

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Credential Changes – Retirement and Transition

With the release of the new Avaya Certified Support Specialist for Avaya IX Messaging (ACSS – 7180) the ASTA-9160 - Avaya Officelinx and associated online testing will retire on 31 January 2020.

Students who have been issued with the ASTA - 9160 already or those who will receive the ASTA – 9160 prior to retirement 31 January 2020 will keep the credential until the expiration date which will be set to 31 December 2020. Please notice that this expiration date will be reflected on the students credential transcript for those holding the ASTA – 9160 beginning of February 2020.

The new ACSS – 7180 Avaya IX Messaging certification becomes available beginning of February 2020 in conjunction with the release of the new exam 71800X Avaya IX Messaging Implementation and Maintenance Exam delivered at Pearson VUE Testing.

Channel Partner Note

The [Avaya Solution Authorization Policy](#) outlines in detail the requirements at partner level to sell and service Avaya Solutions and is posted on the Avaya Partner Portal (log-in to the Avaya Partner Portal is required to access the document).

Questions?

For any other questions, please contact one of the [Global Support Numbers](#).