



## **Avaya Aura® Core Components Certifications – Release 6.x to 7.1 Delta training options for ACIS - 7120 and ACSS – 7220**

### **Overview**

In 2016, Avaya launched Services Credentials for the Team Engagement Solution Portfolio; consisting of 3 pillars that are known as Aura® Core Components, Aura® Communication Applications and Aura® Collaboration Applications. Each pillar consists of 2 Services Credentials, an Avaya Certified Integration Specialist (ACIS) and the Avaya Certified Support Specialist (ACSS).

The recommended training associated to each of the Team Engagement Services Credentials has a 5-day duration. In support of individuals who previously achieved specific Avaya Aura® Release 6.x Services credentials, Avaya Learning is proud to announce the release of 2 program offers for Avaya Aura® Core Components; recognizing that fundamental parts of the new content should already be familiar to those who credentialed before on the pre-requisite requirements.

The Avaya Aura® Core Components Certification focuses on Avaya's Aura® Platform which delivers a single, holistic solution for Engagement. With Avaya Aura® Communication Manager, voice, video, messaging and customer contact applications converge on a single network, to spread intelligent and flexible communications throughout the organization.

### **Special offers for Avaya credentialed students**

#### **ACIS - 7120 Avaya Aura® Core Components**

In recognizing students who previously earned the ACIS - 6002 Avaya Aura® Communication Manager and CM Messaging - Embedded credential and are interested in achieving the ACIS - 7120 Avaya Aura® Core Components credential, those students will be eligible to receive a 20% discount when enrolling into the 7120V - Integrating Avaya Aura® Core Components curriculum before the 30<sup>th</sup> June 2018.

The 20% discount will automatically be applied to the enrollment fee at checkout of qualifying students when they are logged on to the Avaya Learning Center or should they book through the Avaya Learning Helpdesk team.

#### **ACSS - 7120 Avaya Aura® Core Components**

Avaya Learning is pleased to announce the availability of a 5-day Aura® Release 6.x to 7.1 Delta training curriculum for students who are looking to achieve the ACIS - 7120 Avaya Aura® Core Components and the ACSS - 7220 Avaya Aura® Core Components credentials. In order to attend the 7221V – Fast Track Integrating and Supporting Avaya Aura Core Components (Release 6.x to Release 7.1 Delta Training), the students must meet the mandatory prerequisite of having held all 3 of the following retired credentials.

- ACIS - 6002 Avaya Aura® Communication Manager & CMM Messaging - Embedded credential (pre-requisite credential to the ACSS - 3100 credential) **and**
- ACSS - 3100 Avaya Aura® Communication Manager & CMM Messaging - Embedded credential **and**
- ACSS - 3101 Avaya Aura® Session and System Manager credential

Please visit the Avaya Learning Center ([www.avaya-learning.com](http://www.avaya-learning.com)) for 7221V course and registration details. Use the search function by typing in the course offer code to view course description information.



## Credential Requirements of new Avaya Aura® Core Components Credentials

Earning the **ACIS - 7120 Avaya Aura® Core Components credential** requires successful completion of the following Avaya Exam:

- 7120X - Avaya Aura® Core Components Integration Exam

Earning the **ACSS - 7220 Avaya Aura® Core Components credential** requires successful completion of the following:

- 7120X Avaya Aura® Core Components Integration Exam
- 7220X Avaya Aura® Core Components Support Exam

The Avaya proctored exams 7120X and 7220X are available for registration at Pearson VUE Test Center ([www.vue.com/avaya](http://www.vue.com/avaya)).

## Recap of Credential Transition and Retirements

On 30 November 2016 Avaya retired the following credentials and associated credential requirements (proctored exams and online test) with the release of the new ACIS - 7120 and ACSS - 7220 Avaya Aura® Core Components credentials:

- ACIS - Avaya Aura® Communication Manager and CM Messaging - Embedded (R6.x) (ACIS - 6002)  
[credential requirement: pass exam 6002 Avaya Aura Communication Manager and CM Messaging (R6.0) Implementation Exam]
- ACSS - Avaya Aura® Communication Manager and CM Messaging – Embedded (ACSS - 3100)  
[credential requirements: pass exams 3100 Avaya Aura® Communication Manager Administration Exam and 3101 Avaya Aura® Communication Manager and CM Messaging – Embedded Maintenance & Troubleshooting Exam and hold the ACIS - 6002]
- ACSS - Avaya Aura® Session Manager and System Manager (ACSS - 3101)  
[credential requirement: pass exams 3102 Avaya Aura® Session Manager and System Manager Implementation and Maintenance Exam]

## Questions?

Avaya Learning Help Desk:

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Outside North America: [Regional Local Number Listing](#)