



## Updated Avaya IP Office™ Platform Curricula and Certification Exams

### Overview

Avaya Learning is pleased to announce the updated curricula and testing for the ACIS – 7720 and ACSS – 3000 Avaya IP Office™ Platform Certifications.

The updated curricula associated to Avaya IP Office™ Platform Implement (ACIS – 7720) is available now for registration on the Avaya Learning Center.

New courseware tied to the Avaya IP Office™ Platform Support (ACSS – 3000) will be available with first course deliveries beginning of February 2022.

With the updated courseware Avaya Learning releases two new exams:

- 77201X - Avaya IP Office™ Platform Implement Certified Exam which is targeted for release at Pearson VUE end of February 2022.
- 78201X - Avaya IP Office™ Platform Support Certified Exam which is targeted for release at Pearson VUE late March 2022.

For further details to curriculum, including registration, please visit the ACIS – 7720 smart track and ACSS – 3000 smart track posted on the Avaya Learning Center ([www.avaya-learning.com](http://www.avaya-learning.com)).

### Transition:

Earning or renewing the Avaya IP Office™ Platform Implement (ACIS – 7720) and / or Avaya IP Office™ Platform Support (ACSS – 3000) going forward requires an individual to pass new testing.

Following the release of the new exam 77201X - Avaya IP Office™ Platform Implement Certified Exam Avaya will retire the 77200X - Avaya IP Office™ Platform Basic Integration and Configuration Exam on **30 April 2022** with a last exam delivery date on 30 April 2022.

Following the release of the new exam 78201X - Avaya IP Office™ Platform Support Certified Exam Avaya will retire the 78200X - Avaya IP Office™ Platform Configuration and Maintenance Exam on **30 April 2022** with a last exam delivery date on 30 April 2022.

Additional note:

Students who hold the ACIS – 7720 and / or the ACSS – 3000 today will keep the certification until the expiration date reflected on the student's credential record in the Avaya Credential Management System (CMS).

## Channel Partner Note

Avaya partners are asked to review the **Avaya Edge Program Guide** published on the Avaya Partner Portal for details on authorization requirements (log in required).

## Questions?

For any other questions, please contact one of the [Global Support Numbers](#).